



Carpentaria's Principles of Good Practice



Person centred

The individual's needs, wants, interests and goals are the focus of all activities and programs.



Active support

Every moment has the potential to engage a participant in a meaningful way.



Behaviours have a purpose

A participant's behaviours and actions have a real purpose which could include communication, choice or taking control.



Being present

It is ethical and respectful to provide support to participants with high quality, attentive interactions at all times.



Communication

Maximising opportunities to communicate using appropriate tools and strategies ensures a participant has authentic choice and control.



Skills and Independence

All activities of life can be adapted to empower participants to be actively engaged and develop new skills and independence.



Purpose

When participants are empowered to have a role and a purpose they experience greater levels of life satisfaction and are viewed by the community with more positive regard.



Rights

A participant has the right to try new things and to be challenged in a safe and supportive environment.



Zero Tolerance

All identified opportunities for improvement must be disclosed to ensure a participant's right to a safe and quality service is upheld and systematically improved.



Least restriction

Participants must be engaged in a way that ensures they are afforded optimal freedoms, whilst meeting their individual support needs.